



Casita Está Aquí

Cosy and colorful holiday home

Welcome to Spain in our holiday home in Úrcal!

We have paid a lot of attention to the design and cleanliness of our [Casita](#). We hope and expect our guests to treat all items with respect. Accidents can happen, and then we will see together whether the damage can be repaired or whether the things should be compensated. However, vandalism or malicious harm will not be tolerated at all. The [Casita](#) has a non smoking policy.

We have drawn up the guidelines below to make your stay as pleasant as possible. They are part of and inseparable from the stay at the [Casita](#).

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Check in

Check in is possible as from 16.00h (4PM) but always agreed in advance as guests are welcomed by the owners (or the key manager), who will hand over the key and explain the hot water supply, air conditioning, television and other appliances.

If it turns out that something is not functioning properly at the start of the rental period, report this within 24 hours, so immediate action can be taken (also see 'Damage and defects').

Parking

A maximum of 3 guest cars can be parked on site close to the [Casita](#). Access in front of and behind the entrance gate must be kept clear.

No smoking !

Smoking is absolutely not allowed inside the [Casita](#). An ashtray is available on the terrace.

Bed linen and towels

The beds are made on arrival. Extra pillows and blankets are available under the beds. There are also plenty of towels available, as well as pool towels. Each towel set comes with black wipes for removing makeup.

Laundry

If desired, the washing machine can be used. For drying laundry there is a drying rack outside, as well as a drying line with clothespins. In the master bedroom there is an ironing board and steam iron.

Kitchen

The kitchen is equipped with a washing machine, fridge/freezer, gas oven and gas hob. Upon arrival, there will be enough gas in the bottle for normal use during the planned stay.

We explicitly ask to clean the kitchen utensils after use.

Manuals

Manuals are available for most kitchen and other appliances. They are in the kitchen cupboard. Please put the manual back in the same place after use.

Water

The water from the tap is drinkable, but many people don't like it. Bottled water is available in every shop and supermarket.

Waste / garbage

Waste is sorted into plastic bags that must be disposed of in the large containers for household waste, plastic, glass and paper/cardboard that are placed every few hundred meters along the public road. These containers are emptied daily.

Sanitary facilities

Spanish sanitary facilities have thin drain pipes and might easily get clogged. Food, grease and/or oil should absolutely not be flushed down the sink or toilet, but simply put into a garbage bag. Evidently, wipes, tampons and sanitary napkins do not go in the toilet, but also used toilet paper should be thrown in the trash.

Electricity, gas and water

Electricity, gas and water are included in the price of the stay during normal use, but excessive use will be charged. The meter reading will be recorded upon arrival. We trust that guests use energy and water wisely and responsibly. Therefore, when leaving the [Casita](#), the lights, air conditioning and fan must be switched off.

Internet

The [Casita](#) has Wifi. The code will be communicated upon arrival.

Television

The television in the [Casita](#) has a Chromecast connection, providing most English, Flemish and Dutch channels. You can also view your own Netflix account.

Pool

The swimming pool is located under the fly free canopy on the cozy sun terrace and is in shared use with the owners. Please use the special pool towels that are available under the beds.

Access is via the wide semicircular stairs. As these are without a gate, caution is advised when children are present.

Smoking is not allowed at the pool as protection for the artificial lawn.

Noise

The [Casita](#) is not located in a residential area, but lies quietly on a hill with a few houses in the direct surroundings. However, sound carries far across open fields to the neighbor village and we therefore ask that the noise level be limited. Spanish people do live late, but between midnight and 8.30AM it should be quiet.

Alcohol and (soft)drugs

Alcohol abuse and use and/or traffic of (soft)drugs are strictly forbidden.

Pets

As much as we love them, pets are not allowed.

Owners

As owners, we are often present on the site and can also be reached via Whatsapp. You will get the numbers upon reservation.

Emergencies

The general emergency number in Spain is 112.

The local police of Huércal-Overa can be reached by calling +34 950 470 585.

Damage and defects

Upon arrival, the inventory and defects were checked. Any damage or shortcoming during the stay must be reported immediately, no matter how small or large. We are trying everything to solve the problem as soon as possible.

Guests are liable for damage (whether accidental or intentional) to property belonging to the host or third parties involved in the rental.

Any loss, breakage or damage to the apartment, its contents or the extra facilities must be compensated by the tenant. In the first instance, the warantee fee will be used. If this does not cover the costs, an additional claim will follow.

Check out

At a certain point, the wonderful stay in the **Casita** comes to an end...

Please pay attention to the following points:

- Replace all used dishes clean, washed and dry in the cupboards
- Do not leave food in the cupboards (may attract pests!)
- Empty the washing machine, fridge and freezer
- Leave used beds unmade
- Collect used towels in the bathroom
- Empty all rubbish bins and dump the closed bags in the large containers on the public road
- Leave the house swept clean

Check out is before 11AM. The exact time must be communicated in good time, so the **Casita** can be checked together for any damage.

Before departure, be sure to check whether all personal belongings have been packed.

Final inspection and cleaning

There is a mandatory final cleaning, which costs 65€ per stay and is paid in cash.

We wish everyone a sunny, relaxing and enjoyable stay at **Casita Está Aquí** !